

San Francisco Bay Ferry COVID-19 Passenger and Crew Safety Plan

Adopted by WETA Board of Directors on June 4, 2021

1. Enhanced Cleaning

After every passenger trip, crews wipe down frequently-touched surfaces including Clipper readers, handrails, arm rests, door handles, seat trays, stairwells, tabletops, and restroom surfaces. Each in-service vessel undergoes a full, deep cleaning daily as well as an electrostatic disinfectant fogging to sanitize all surfaces including hard-to-reach areas, carpeting, and upholstery. Cleaning products used are all on the United States Environmental Protection Agency's (EPA) list of products qualified to kill coronavirus.

2. Social Distancing

WETA has established passenger distancing measures on vessels by marking certain seats as unavailable and capping maximum capacity on board each vessel as appropriate to allow reasonable space for each rider. Social distancing decals have been placed in areas of passenger queueing at all active ferry terminals to reflect the physical distancing needed to safely board. Crews are maintaining appropriate physical distance while safely helping passengers board and disembark. Passengers are reminded of distancing requirements through terminal and vessel signage and messaging.

3. Face Coverings

Crew members and passengers are required to wear masks or facial coverings at all ferry terminals and on board the ferry at all times. Consistent with county health orders, masks are required for passengers over the age of 12. Children aged 12 or younger are not required to wear a face covering and children aged 2 or younger should not wear a face mask. Any passenger who removes their mask on board will be asked to put it back on.

4. Hand Sanitizer

Hand sanitizer is provided on board every vessel in multiple locations for passengers to use. Onboard restrooms remain available, clean and stocked so that passengers and crews can wash their hands with soap and water.

5. Healthy Crews

Ensuring a healthy workforce is critical. WETA and Blue & Gold are supplying workers with personal protective equipment (PPE), including masks, gloves, and supplies. Work areas are being disinfected frequently. Workers are instructed to stay home if they do not feel well and vessel crews are temperature checked before reporting to work. Sick pay is provided to crews who do not report due to illness.

6. Touchless Payment

Clipper and Hopthru allow for contactless payment on San Francisco Bay Ferry. Passengers are being strongly encouraged to use these methods to pay their fares or, for Vallejo, to purchase a monthly pass. For passengers who need to use cash or card to pay their fare, crews are maintaining appropriate distance when selling tickets and disinfecting surfaces touched by passengers during the transaction.